

RGR Technologies (PTY) Ltd
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South Africa

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Attention: Niven Persad

Your Reference
Our Reference RGR Technologies (PTY) Ltd
Date 15 November 2012

Re: OEM Partner status

Dear Valued Customer,

We hereby confirm that RGR Technologies is in the process of signing up as an Approved OEM Partner of Siemens (Pty) Ltd.

Siemens (Pty) Ltd will provide the relevant pre-sales support for the respective product portfolio procured by the RGR Technologies (PTY) Ltd from Siemens (Pty) Ltd South Africa. For all of the after sales support, please contact the Siemens Hotline on 0860 80 80 80, which is available all hours.

Siemens (Pty) Ltd South Africa will also honor the warranty of the products procured in accordance with clause 12.1 of the Siemens Standard terms and conditions of supply, see attached.

If there are any queries, please do not hesitate to contact Ryan Chetty, on +27 11 652 3026.

Yours Faithfully,


Sanjay Palad

Ryan Chetty
Business Unit Manager – I IA SC



Divisional Management
D Moodley: Divisional Director – Industry IA/DT
J Vermaak: Divisional Director Business Administration – Industry IA/DT

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Siemens Pty Ltd
Company Registration Number: 1923/007514/06
Registered Address: 300 Janadel Avenue, Halfway House 1685
VAT Registration Number: 4790104428
Chairman: Dr S Russwurm *
Chief Executive Officer: SG Proebstl *; Chief Financial Officer: S Dall'Omo
Executive Director: AM Mathole
Non-Executive Directors: R Guntermann *; Dr MI Survé; K Setzin
Alternate Directors: I Amod; Y Mahomed
Company Secretary: V Reddy

* German